

Workshop Agenda for Research Teams

Purpose

The purpose of this workshop is to provide an orientation for preparing a national report on good practices in social services, including a review of current programs related to the elderly, victims of poverty, violence, abuse, disabilities, and addictions.

Activities

0830-0900

Coffee

0900-0930

Introduction and Overview of Workshop

0930-1000

Good Practices in Direct Social Services by Government and NGOs: The Case of Albania. Presented by Mr. Tushi (GASS) and Mr. Topi (ILO).

1000-1030

Review of Preliminary Information on Social Service Delivery in Each Country

- ❑ The most productive characteristics of current actual good practices in social services.

1030-1045

Break

1045-1200

Continued Review of Preliminary Information on Social Service Delivery in Each Country

- ❑ The major social service programs delivered by NGOs.
- ❑ Recent legislation on social services.

1200-1300

Lunch

1300-1400

Continued Review of Preliminary Information on Social Service Delivery in Each Country

- ❑ Reform initiatives under consideration, including primary aims and potential barriers to reforms.
- ❑ Existing processes designed specifically to involve users of social services in decision-making and program implementation.

1400-1530

Draft a structured questionnaire for interviews with 5-7 key administrators representing services to the elderly, victims of poverty, violence, abuse, disabilities, and addictions.

Prepare to conduct a focus group with 7-10 social service administrators.

1530-1600

Break

1600-1700

Clarify meanings of selected concepts and terminologies.

Identify additional studies that could inform the National Report.

Completion Date

The completion date for a draft national report is 31 August 2003. Martin Tracy will provide feedback and return drafts for any revisions with a deadline for the final national research report of 1 October 2003.